

# Retail Career Academy

»» A Workplace Opportunity.

## With The Right Supports, *Imagine a Career That Matters*

**Retail Skills are useful in any industry.** Hiring managers from all industries recognize valuable skills such as collaboration and teamwork to multitasking and customer service. Many people identify the skills they use as lawyers, business owners, financial planners, recruiters, marketers and analysts are the skills they learned in retail. Let us help you imagine your new career



### ACADEMY RESOURCES INCLUDE

1 on 1 Coaching  
Job-readiness training including customers service and sales training to obtain a **National Retail Federation Certification**  
Career Readiness Programs For Professional Brand Marketing  
Video Resume Workshops  
Linked-In Profile & Social Media Tutorials  
Occupational Skills Training Is Available

### GRADUATE SERVICE INCLUDE

Supporting alumni after they graduate is a significant part of our program. Our efforts help ensure your success in all phases of career decision making and job search. Assistance is available with...

Researching Careers  
Understand The Job Market  
Alumni Networks & Job Fairs

Setting S.M.A.R.T. Goals  
Identifying Job Search Resources  
Creating A Positive Online Presence

Writing Resumes & Cover Letters  
Preparing For Interviews  
Negotiating Salary & Benefits

## Contact Us

Jean Barry, Program Manager (203) 610 8504  
Tanya Rosario, Career Coach (203) 610-8558

LaQuita Harris, Employer Relations  
(203) 953-3740

*The* **WorkPlace**  
»» Think it forward.

  
CHICAGO COOK  
WORKFORCE  
PARTNERSHIP



  
**Walmart**  
Foundation

This program is funded whole or in part of the Chicago Cook Workforce Partnership & Walmart Foundation. This initiative is an equal opportunity employer/ program, and auxiliary aids and services are available upon requests to individuals with disabilities.